

FAQ for Business Functions and Private Parties in The Hieber Room

- Is the room available completely private with 4 walls and a door? Yes, it is.
- Are there any glass walls/windows/doors allowing a view into the private space? Yes, the room is mostly windows, providing incredible natural light for your party.
- Can the windows be covered? Yes, completely. Remote Controlled Privacy Shades are installed on all Windows and glass doors, rendering a very private space. Photos of the Hieber Room are available on request.
- Are there any cameras or recording in the room? No, there is not.
- Is the room available handicap accessible? Yes, our restaurant is completely accessible.
- Is the venue located at or connected to a winery, resort, spa, or country club? No
- Does your restaurant have LIVE Music or Entertainment on this night? No, we do not ever have live
- Any other Pharma companies in house? No, we have only one Private Room, which is only booked once per night.
- What is the name of the private room? The Hieber Room
- What is the maximum capacity of this room for Dinner? 20 guests
- What is the maximum capacity of this room with no backs to A/V presentation? 18 guests
- Food and beverage minimum? None, if ordering off the Prix Fixe Menu
- Deposit required? Yes, \$250.00
- Room rental fee? None, if ordering off the Prix Fixe Menu
- What is the Tax % / Gratuity % / Admin %? NYS Tax 8.75% / Gratuity 20% / Admin None
- Do your menus include soft drinks, coffee and tea, or is a separate charge? Yes, included in our Prix Fixe Menu.
- Parking: Valet / Self? What is the cost? Self: Ample Street Parking, plus a City Lot to the West. No
- When is the final head count due? **7 days prior to your event**
- Is there a Cancellation policy / fees? None, if cancellation or guest count changes prior to 7 days. Confirmed guest count (7 days prior) is what will be charged for.
- Do you provide customized menu printing? **Yes, this is certainly possible.**
- Do you offer A/V? Yes, we do.
 - If TV, what is the size? 75" flat screen TV
 - What is the cost for A/V? \$150.00 per event, regardless of guest count.
 - Does the venue provide connection cables? **Yes, HDMI cable is provided.**
 - Do you have a mini display port adapter? No
 - Do you have an iPad adapter? No
 - Do you have Wi-Fi? If yes, is it an open or a secured network? Yes, secured.
 - Additional A/V Microphone / Sound System / Laser Pointer / Slide Advancer? None